

Lodge-ical News – April 2011

Internet Training: CLASS SCHEDULE – NEW CLASS

Class Title: **Lodge-ical From A-Z**

Date and Time: **Monday, June 13, 2011.** 10am – 12pm Mountain Time.

Cost per Student: \$65 (if you are not keeping current with your annual maintenance/support agreement, please call for pricing).

Course Overview: This crash course is primarily geared towards those people who are working at your business for the summer season. Little to no experience with Lodge-ical is required. We will instruct you on how to use Lodge-ical as a day-to-day software application. Certain topics such as Maintenance will not be covered as this topic is generally reserved for management.

Contact us now to make a reservation. We require a minimum of 5 students but will not exceed 10 students.

Course fees are non-refundable, non-transferrable, and are required prior to the class date

USER RECOMMENDATION: Windows Vista and Windows 7 users - please read this

Once again, we need to bring up the dreaded topic of data back up. Please be aware of the location of your production data file (lodgedata.mdb). We have just posted a new FAQ on our website to learn the whereabouts of your production data file (<http://www.williamsonenterprises.com/HowtoBackupYourData.pdf>) . It is your personal responsibility to care for your data with regular back up procedures. However we are ALWAYS available if you have any questions about this topic or would our help to properly back up Lodge-ical.

User Tip: Managerial Report Enhancements

We have implemented the following report enhancements.

Reporting/Managerial Reports/Management Statistics – this report will show you a repeat guest count

Reporting/Managerial Reports/Activity Statistics – this report will allow you to filter by one or more locations.

Reporting/Managerial Reports/Resource Statistics – this report will allow you to filter by one or more locations.

WHAT ELSE CAN WE DO FOR YOU? Please feel free to contact us with any questions or suggestions you may have. Thank you all and keep in touch.

If you do not want to receive any future newsletters, please reply to this email and type the word “REMOVE” in the Subject line of the email.