

Lodge-ical News – March 2010

Internet Training: CLASS SCHEDULE – NEW CLASS

We are developing a course outline for a 2 hour “crash course” in using Lodge-ical. The purpose of this class is to attract individuals who are reporting for seasonal work this summer at your lodge/ranch. We have heard from a few of you already who are interested, but we need to hear from more of you. We are currently scheduling this class during late May, however, we can schedule more classes if necessary.

Please contact us as soon as possible to express an interest in this class.

USER WARNING: Are you really backing up your Lodge-ical data file?

Attention to those who use either Windows Vista or Windows 7

If you are backing up your Lodge-ical data that resides in c:\Program Files\Lodge-ical (or c:\Program Files (x86)\Lodge-ical), there is a very good chance that you are NOT backing up your production data. When Lodge-ical is installed in these environments a copy of your data and code is also placed into a Virtual Store folder which is a hidden folder. Please contact us for more information about this anomaly.

User Tip: Reporting - Assumed Mealcount report vs the Daily Activities/Meals Only report

There are two reports in Lodge-ical which show you individual meal counts. The Assumed Mealcount report shows you a total guest count for each meal based upon a reservation's arrival date, arrival meal, departure date, and departure meal. You can print the report either in summary mode (guest counts only for each meal) or detail mode (guest name and a total number of guest for each meal). You can use this report to forecast food ordering and prepare seating arrangements. The Daily Activities/Meals Only report is a very specific report based upon information entered into the Lodge-ical Activity Planner. In addition to tracking breakfast, lunch and dinner, clients use this to record cocktail hours, appetizers, and other special events. The number of guests can be decreased to account for a guest eating a meal “off property” or increased because a friend of a guest is joining the party. Each meal activity can be accompanied by guest notes and inhouse notes. You might use the two note fields to indicate specific menu requests, special events, detailed seating assignments, and/or descriptive text for a guest itinerary.

New Feature: Room Assignment Reminder

If you choose, you can set a reminder in Lodge-ical whereby, if you exit a reservation and rooms have not been assigned you will receive a warning “Rooms have not been assigned for this reservation. Are you sure you want to exit?”. Additionally, if you change the number of guests on a reservation and rooms have been assigned then you will receive a warning “Make sure all room assignments are changed appropriately”.